

Andrew A. Chang, MD, MPH, MA

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(917) 232-0747

EDUCATION & TRAINING

- 07/2011 – 06/2012 **New York University (NYU) Langone Medical Center – Bellevue Hospital Internal Medicine Residency Primary Care Program.** New York, NY
- Chief Residency
- 07/2008 – 06/2011 **New York University (NYU) Langone Medical Center – Bellevue Hospital Internal Medicine Residency Primary Care Program.** New York, NY
- Internship / Residency
- 08/2004 – 05/2008 **New York Medical College.** Valhalla, NY
- **MD/MPH**, Health Policy & Management
- 09/2002 – 01/2004 **Boston University School of Medicine.** Boston, MA
- **MA** (Honors), Medical Science
- 09/1998 – 06/2001 **Boston College.** Chestnut Hill, MA
- **BA**, Economics

Additional Training

- 2024 Utah Medical Cannabis Certification Course
- 2020 – 2024 Academy of Communication in Healthcare (ACH) Faculty in Training (FIT) Program – Mentored by Dr. Auguste H. Fortin VI, MD, MPH, MACP, FACH
- 2022 NY ACP Introduction to POCUS Course
- 2021 Kings Against Violence Initiative (KAVI) Trauma-Informed Care Workshop
- 2019 GNYHA Providing Effective Feedback Workshop
- 2018 ACH Relationship-Centered Communication Facilitators (RCF) Program
- 2017 Wake Forest Program to Enhance Relationship-Centered Communication
- 2016 Lean Breakthrough Green Certification
- 2011 Chief Resident Immersion Training in Addiction Medicine, Boston University
- 2011 The Art of Medicine: A Physician-Patient Communication Conference, The Academy of Medicine

CLINICAL EXPERIENCE

- 09/2023 - Present **Sugar House Health Center, University of Utah Health.** Salt Lake City, UT
- **Internal Medicine Primary Care Physician**
- 02/2015 – 06/2023 NYC Health + Hospitals/Kings County. Brooklyn, NY

- *Internal Medicine Primary Care Physician*
 - Large municipal underserved hospital-based safety-net clinic serving the Afro-Caribbean community, with a payer mix of: 33% self-pay/uninsured, 50% Medicaid, 10% Medicare patients, in a Level III PCMH with ACO, with a panel of 800 patients
 - Served as inpatient attending of a 20-patient unit during COVID-19 surges
- 07/2008 – 02/2015 NYC Health + Hospitals/Gouverneur. New York, NY
- *Internal Medicine Primary Care Physician*
 - Municipal FQHC in the Lower East Side of Manhattan with predominantly Spanish and Mandarin Speaking patients, with a panel of 1500 patients
- 07/2008 – 06/2012 NYC Health + Hospitals/Bellevue. New York, NY
- *Internal Medicine Primary Care Physician & Inpatient medical resident*
 - Flagship municipal underserved hospital-based safety-net clinic with a diverse patient population
- 07/2008 – 06/2011 Veterans Affairs (VA) New York Harbor Health Care, Manhattan, NY
- *Inpatient medical resident*
- 07/2008 – 06/2011 NYU Langone Medical Center
- *Inpatient medical resident*

ACADEMIC/TEACHING APPOINTMENTS

- 2024 - Present **Longitudinal Integrated Clerkship (LIC) Director - Urban Underserved**, University of Utah Spencer Fox Eccles School of Medicine
- 2023 - Present **Learning Community Coach**, University of Utah Spencer Fox Eccles School of Medicine
- 2023 - Present **Associate Professor (Clinical)**, University of Utah Spencer Fox Eccles School of Medicine, Division of General Internal Medicine
- 2021 – 2023 **Director of Faculty Development**, NYC Health + Hospitals/Kings County Department of Medicine
- 2020 – 2023 **Associate Program Director (APD) & Co-Founder**, SUNY Downstate Primary Care Internal Medicine Residency Program
- 2016 – 2023 **Core Faculty**, SUNY Downstate Categorical Internal Medicine Residency Program
- 2015 – 2023 **Clinical Assistant Professor**, State University of New York (SUNY) Downstate
- 2011 – 2015 **Practice of Medicine (POM) Seminar Leader**, NYU Langone School of Medicine

ADMINISTRATIVE EXPERIENCE

- 02/2015 – 05/2023 Director of Service, NYC Health + Hospitals/Kings County

- 01/2021 – 05/2023 Co-Chair, NYC Health + Hospitals/Kings County Patient and Family Advisory (PFAC) Council and Planetree Steering Committee
 - Culminated in certification for excellence in Person-Centered Care - Silver
- 02/2015 – 02/2020 Accountable Care Organization (ACO) Lead Physician, NYC Health + Hospitals/Kings County
- 08/2012 – 01/2015 Accountable Care Organization (ACO) Lead Physician, NYC Health + Hospitals/Gouverneur
- 10/2004 – 05/2008 Co-Founder/Co-Director, La Casita de la Salud
 - Founded and developed New York Medical College's first student-run free clinic for uninsured patients of East Harlem, New York City
 - Chaired the executive board facilitating subcommittee collaboration
 - Connected with non-profit social services in East Harlem to compile resources for uninsured patients

LICENSURE

Utah #12715045-1205, Effective: 02/22/2022, Expires: 1/31/2026

Utah CS # Utah CS License # 12715045-8905, Expires: 1/31/2026

Utah Medical Cannabis Qualified Medical Provider, Effective 2/9/2024

New York #258231, Issued: 8/12/2010, Expired: 7/31/2023

DEA #FC2193249, Issued: 07/11/2022, Expires: 8/31/2025

NPI #1083889117

BOARD CERTIFICATION

(Initial 8/2011) ABIM #317662, Participating in Maintenance of Certification (active)

HONORS & AWARDS

2023 **Teacher of the Year**, Department of Graduate Medical Education, SUNY Downstate

2022 **Teacher of the Year**, Department of Graduate Medical Education, SUNY Downstate

2021 **Teacher of the Year**, Outpatient, NYC Health + Hospitals/Kings County

2018 **Teacher of the Year**, Department of Medicine, SUNY Downstate Medical Center

2018 **Teacher of the Year**, Outpatient, SUNY Downstate Internal Medicine Residency Program

2014 Featured in June 2014 issue of the HHC Insider's "Thanks for the Work You Do"

2008 **The William Cullen Bryant Award**, New York Medical College

- Established by the Board of Trustees in honor of William Cullen Bryant, College founder and president of the Board of Trustees for ten years, this award is presented

- to a graduate who has achieved a distinguished academic record and has contributed outstanding service to the College community and student body.
- 2008 **The James Matthew Hagadus, MD, Good Physician Award**, New York Medical College
 - The James Matthew Hagadus, M.D., award honors the School of Medicine graduate who, in addition to exhibiting academic achievement, has demonstrated those special intangible qualities of compassion, sensitivity, intuition and independence of spirit and intellect that make a doctor “the good physician.”
 - 2008 **Cor et Manus Citation for Service**, New York Medical College
 - Excellence in Leadership and Community Service Awards
 - 2008 **Award for Student Excellence in Public Health Practice** Honorable Mention, Association of the Schools of Public Health (ASPH)

PROFESSIONAL AFFILIATIONS

- Academy of Communication in Healthcare (ACH), Faculty
- Society of General Internal Medicine (SGIM)
 - 2010 Mid-Atlantic Region Associate Member Representative
- American College of Physicians (ACP)
 - 2007-08 North Atlantic Region Representative, ACP Council of Student Members
- Alliance for Academic Internal Medicine (AAIM)
- Association of Program Directors in Internal Medicine (APDIM)

FUNDING

Grants

- 08/01/18 - 07/31/23 Primary Care Medicine and Dentistry Clinician Educator
 Career Development Award
- Principal Investigator(s): Andrew A. Chang
 Direct Costs: \$932,487
 Total Costs: \$932,487
- Health Resources and Services Administration Role: Project Director / Principal Investigator
- Principal Investigator for a HRSA grant aimed at junior faculty development for early career clinician educators in underserved primary care areas
 - Created the SUNY Downstate-Kings County Primary Care Internal Medicine Residency Program, ACGME Accredited 4/2020
 - Completed the Academy for Communication in Healthcare’s Relationship-Centered Communication Facilitators Program, which provided the skills for teaching relationship-centered communication
 - Selected for advancement into the Academy for Communication in Healthcare’s Faculty-in-Training (FIT) Program to become an ACH faculty member, Training to be completed in 2023
 - Designed a comprehensive Primary Care Internal Medicine Faculty Development

Program

TEACHING RESPONSIBILITIES/ASSIGNMENTS

Course Lectures

2023 Advanced cardiovascular and peripheral vascular diagnosis , Didactic & Large Group, Medical Students, University of Utah Spencer Fox Eccles School of Medicine

Small Group Teaching

2019 – Present ACH Relationship-Centered Communication Workshop, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2018 – Present Shared Decision-Making Workshop, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2017 – Present Motivational Interviewing Workshop, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2021 - Present Personal Awareness Workshops, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2022 - Present Managing Conflict Workshops: What We Bring, Microskills, and Non-Violent Communication, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2021 - Present Faculty Precepting Forum, Small Group, Faculty members, SUNY Downstate Health Sciences University

2019 - Present ACH Relationship-Centered Communication Workshop, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University

2016 - Present Motivational Interviewing Workshop, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University

2012 - Present Clinical Vignette Writing Workshop, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University

2017 - Present Clinical Documentation Workshop, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University

2011 - 2015 Seminar Leader, Practice of Medicine (POM), NYU Langone School of Medicine

Teaching Experience

2016 - Present *The Flipped Classroom*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2020 - Present *How to Review ERAS Applications*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

2020 - Present *Behavioral Interviewing for Recruitment*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University

- 2019 - Present *The Art of Clinical Precepting: The RIME and Reasoning of Clinical Teaching Microskills*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2020 - Present *ACGME Milestones*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2018 - Present *Diagnosing the Learner*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2016 - Present *Teaching to teach: Principles for engaging learners*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2019 - Present *Finding your strengths*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2019 - Present *Motivational interviewing for mentorship*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2020 - Present *Relationship-centered feedback conversations*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2021 - Present *Guidelines for patients presentations*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 2021 - Present *Performing the Mini-CEX: Observed Clinical Encounters*, Didactic & Small Group, Faculty members, SUNY Downstate Health Sciences University
- 04/2018 *FIT vs colonoscopy: using shared decision making to optimize colorectal cancer screening in an urban underserved population*, Annual Research Day, SUNY Downstate Health Sciences University
- 04/2017 *Clearing the air: improving tobacco use screening in resident clinic*, Annual Research Day, SUNY Downstate Health Sciences University
- 04/2017 *What's your number? Engagement opportunities for patients with uncontrolled diabetes*, Annual Research Day, SUNY Downstate Health Sciences University
- 2011 - Present *Psychosocial rounds*, Residents, SUNY Downstate Health Sciences University & New York University
- 2011 - Present *Outpatient report*, Residents, SUNY Downstate Health Sciences University & New York University
- 2016 - Present *Quality improvement mentorship*, Residents, SUNY Downstate Health Sciences University
- 2016 - Present *Addressing social determinants of health*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2016 - Present *Health disparities*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2017 - Present *The art of hypertension management*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2010 - Present *Urinary incontinence*, Didactic, Residents, SUNY Downstate Health Sciences University & New York University

- 2017 - Present *Clinical reasoning: Thinking fast/slow, bias, and problem representation*, Didactic, Residents, SUNY Downstate Health Sciences University
- 2019 - Present *“Pre-Attending” The art of clinical precepting*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University *Teaching To Teach: Principles for Engaging Learners*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2016 - Present *Active listening and how to communicate empathy*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2019 - Present *Managing conflict effectively: “It’s not you, it’s me,”* Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2017 - Present *Transitions of care seminar*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2017 - Present *Accountable care organizations: Frontiers for population health and value-based care*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University & NYU Internal Medicine Residency Program
- 2021 - Present *Guidelines for patient presentations*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2018 - Present *Assessing and maximizing medication adherence*, Didactic, Residents, SUNY Downstate Health Sciences University
- 2018 - Present *Diabetes flipped classroom*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2018 - Present *Hypertension flipped classroom*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2018 - Present *Depression flipped classroom*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2018 - Present *Hyperlipidemia*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2011 - Present *Health beliefs and cultural competency: Physician Know Thyself*, Small Group, Residents, Medical Students, SUNY Downstate Health Sciences University & New York University
- 2016 - Present *The patient experience scavenger hunt: Exercise for team-building and teaching resources*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2018 - Present *Making technology work for you*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University
- 2016 - Present *Dermatology 101: The internist’s guide to itchy, flaky rashes (not everything is maculopapular)*, Didactic & Small Group, Residents
- 2011 - Present *Basics of the cardiovascular exam*, Didactic & Small Group, Residents & Medical Students, SUNY Downstate Health Sciences University & New York University

- 2011 - Present *Basics of the abdominal exam*, Didactic & Small Group, Residents & Medical Students, SUNY Downstate Health Sciences University & New York University
- 2011 - Present *Basics of the pulmonary exam*, Didactic & Small Group, Residents & Medical Students, SUNY Downstate Health Sciences University & New York University
- 2018 - Present *Evaluation and management of low back pain*, Didactic & Small Group, Residents, SUNY Downstate Health Sciences University

PEER-REVIEWED JOURNAL ARTICLES

1. **Chang AA**, Siropaides CH, Chou CL (2022). Improving communication Skills: A roadmap for humanistic health care. [Review]. *Med Clin North Am*, 106, (4), 727-737. PMID: 35725237
2. Bhatraju EP, **Chang A**, Taff J, Hanley K (2016). Revising residents' addiction experience: a 1-week intensive course. *Med Educ*, 50(11), 1161. PMID: 27762005
3. Baron S, Bhatraju E, **Chang AA** (2016). Smartphones in our white coats: How apps are changing the interface of medicine. *SGIM Forum*, 39(6), 9, 13-14.
4. **Chang AA** (2572-777X). Creating a model medical student-run “free” clinic: La casita de la salud-the new york medical college student-run clinic. *Quill & Scope: The NYMC Student Medical Journal*, 1(1), 63-66.

ADDITIONAL PUBLICATIONS

Book Chapters

1. Card A, **Chang AA**, Constant G, Chou C (In Press). Chronic illness. In Cole S, Frankel R, Bird J (Eds.), *The Medical Interview: The Three Function Approach to Relationship-Centered Care*. Elsevier.

Multimedia

1. **Chang AA** (Mar 2008). Medical student perspectives: cultural differences in patient care [Web], ACP IMpact. Available: http://www.acponline.org/medical_students/impact/archives/2008/03/perspect/.

POSTER PRESENTATIONS

- 2022 Seong G, Gandhi J, Patel KD, Antenor V, Xiong P, Syracuse B, Srinivasan V, Goldhill S, Williams N, **Chang A**, Stevens D, Lee MS. Tackling diabetes together: Can multidisciplinary team-based care get patients to the endzone?. Cultivating Connections: Moving Forward Together, Society of General Internal Medicine - Mid-Atlantic Region Meeting (virtual)
- 2021 Akter K, Blessington B, Qaiser Y, Khanam A. Al-Bermani T, Kumar S, Dreamer L, Williams N, **Chang AA**, Stevens D, Parisi A, Lee MS. Breaking sad: improving chronic illness through the IMPACT collaborative care model for management

- of depression in an urban underserved primary care practice. Transforming Values into Action, Society of General Internal Medicine Annual Meeting (virtual)
- 2021 Oluya M, Mendoza L, Thomson A, Trujillo J, Kashani D, Canaday F, Akadri M, Jouharian P, Shafi A, McGarvey S, Williams N, Bergman R, **Chang AA**, Stevens D, Lee MS. What matters most? A curriculum to advance motivation and confidence in serious illness conversations. Transforming Values into Action, Society of General Internal Medicine Annual Meeting (virtual)
- 2021 Jaber D, Solanki V, Chillumuntala S, Goel R, McCormick I, Sattar Z, Onafalujo E, Botti E, Azer M, **Chang AA**, Williams N, Stevens D, Lee MS. How smart is your goal? Resident motivational interviewing brief interventions to calibrate patient goals in managing uncontrolled diabetes. Transforming Values into Action, Society of General Internal Medicine Annual Meeting (virtual)
- 2020 Blackman K, Oluya M, Thomson A, Jani A, Chesen B, Malhotra-Gupta G, Williams NA, **Chang AA**, Stevens DL, Lee MS. Breaking the ice for health care proxy discussions. Society of General Internal Medicine Annual Meeting (virtual due to COVID pandemic)
- 2020 Zhyvotovska A, Yusupov D, Abdul R, Skwiersky S, Puskoor A, Williams NA, Lee MS, Stevens DL, **Chang AA**. Lipid lessons: effect of a multifaceted quality improvement intervention on prescription of guideline directed treatment in patients with an increased risk of cardiovascular disease. Society of General Internal Medicine Annual Meeting (virtual due to COVID pandemic)
- 2020 Virmani C, Tan S, Perez J, Sattar Z, Grant C, Botti E, Joseph S, Stevens DL, **Chang AA**, Lee MS. Serving health on MyPlate: visual tools guide healthy eating. Society of General Internal Medicine Annual Meeting (virtual due to COVID pandemic)
- 2020 Oleszak F, Aboushi H, Chaudhary H, Cha H, Stevens DL, **Chang AA**, Williams NA, Lee MS. MD phone home: decreasing no-show rates in an urban underserved resident practice through direct physician to patient reminder phone calls. Society of General Internal Medicine Annual Meeting (virtual due to COVID pandemic)
- 2020 Likhtshteyn M, Smith J, Gandara B, Borhanjoo P, Onafalujo E, Akintola A, **Chang AA**, Williams NA, Stevens DL, Lee MS. Here's my card: assessing patient perception about access to resident primary care. Society of General Internal Medicine Annual Meeting (virtual due to COVID pandemic)
- 2019 Azera B, Barrett-Campbell O, **Chang AA**. To B19 again: transient aplastic crisis in hemoglobin SC disease. Courage to Lead: Equity, Engagement, and Advocacy in Turbulent Times, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2019 Yusupov D, Brown J, Grant C, Gupta N, Malhotra-Gupta G, Likhtshteyn M, Lee MS, Stevens DL, **Chang AA**. FIT vs colonoscopy: a shared decision-making workshop to optimize colorectal cancer screening in an urban underserved population. Courage to Lead: Equity, Engagement, and Advocacy in Turbulent

- 2019 Times, Society of General Internal Medicine Annual Meeting, Washington, DC
 Malhotra-Gupta G, Kreps AI, Policastro L, Francis EM, Mendoza L, Kashani D, **Chang AA**, Stevens DL, Lee MS. Demystifying the influenza vaccine: video media improves vaccine acceptance rates in an underserved urban resident-physician primary care clinic. *Courage to Lead: Equity, Engagement, and Advocacy in Turbulent Times*, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2019 Bhamra M, Khan M, Francois J, Sainvilien D, Lee MS, Ickowicz M, **Chang AA**. Food as medicine: medical nutrition therapy for patients living with diabetes. *Courage to Lead: Equity, Engagement, and Advocacy in Turbulent Times*, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2019 Abraham C, Chesen B, Gupta N, Oluya M, Thomson A, Trujillo J, **Chang AA**, Stevens D, Lee MS. Reducing resident clinic cycle time using on-time starts. Annual Research Day, SUNY Downstate Health Sciences University, Brooklyn, NY
- 2019 Grant C, Smith J, Onafalujo E, Iskander K, Karian D, Likhtsheteyn M, Winer A, **Chang AA**, Lee MS. The power to choose: prostate cancer screening and shared decision-making in African- American and Afro-Caribbean men. Annual Research Day, SUNY Downstate Health Sciences University, Brooklyn, NY
- 2018 Abraham, D, Ahmed S, Abraham C, Akruwala R, Anderson A, David Y, Lessey G, Lewis A, Martin A, Marryshow T, Pasricha V, Railwah D, Barai N, **Chang AA**, Lee, M, Lee MS. A red pill, tall pill, blue pill, small pill: Standardizing medication reconciliation in a resident primary care practice. *Health IT: Empowering General Internists to Lead Digital Innovation*, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 Taklalsingh N, Yusupov D, Barrett-Campbell O, Brown J, Abraham D, Ahmed S, David Y, Lee MS, **Chang AA**. FIT vs colonoscopy: using shared decision making to optimize colorectal cancer screening in an urban underserved population. *Health IT: Empowering General Internists to Lead Digital Innovation*, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 Kreps AI, Das C, Francis EM, Jina N, Iqbal S, Torres T, David Y, Lee MS, **Chang AA**. Hepatitis C screening rates in a large urban underserved academic center's resident practice. *Health IT: Empowering General Internists to Lead Digital Innovation*, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 James-Goulbourne TA, Barrett-Campbell O, Hardie R, Brown J, Goulbourne CA, **Chang AA**. Cutting the cocaine: a case of levamisole-induced vasculitis. *Health IT: Empowering General Internists to Lead Digital Innovation*, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 Iskander K, James-Goulbourne TA, Post M, Trevisonno M, Likhtsheteyn M, Song S, Pourriahi M, David Y, **Chang AA**, Lee MS. Missed opportunities for osteoporosis screening and treatment in an urban underserved primary care resident clinic. *Health IT: Empowering General Internists to Lead Digital Innovation*, Society of General Internal Medicine Annual Meeting, Denver, CO

- 2018 David Y, Lee MS, **Chang AA**. Utilizing a primary care transition team to transition patients back to primary care using electronic consults and direct contact at an urban safety net hospital. Health IT: Empowering General Internists to Lead Digital Innovation, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 David Y, **Chang AA**, Lee MS. Fostering self-directed online learning through resident-led group teaching. Health IT: Empowering General Internists to Lead Digital Innovation, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 Abraham C, Chesen B, Policastro L, Malhotra-Gupta G, Singh J, Lee A, David Y, Lee MS, **Chang AA**. Should routine CBCs be routine? Lessons learned in an urban resident primary care clinic. Health IT: Empowering General Internists to Lead Digital Innovation, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2018 Malhotra-Gupta G, Abraham C, Chesen B, Policastro L, Singh J, Lee A, David Y, Lee MS, **Chang AA**. Should routine CBCs be routine? Lessons learned in an urban resident primary care clinic. Annual Research Day, SUNY Downstate Health Sciences University, Brooklyn, NY
- 2017 **Chang AA**, Lee MS, Lee M, Barai N, Stevens D. Moving beyond face to face visits: a model of protected time for coached population health and longitudinal care. Resilience & Grit: Pursuing Organizational Change & Preventing Burnout in GIM, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2017 Lee MS, **Chang AA**, Lee M, Stevens D. The 4:2 on/off service model for ambulatory precepting: an innovative solution to maintaining resident-attending patient continuity. Resilience & Grit: Pursuing Organizational Change & Preventing Burnout in GIM, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2017 Barrett-Campbell O, **Chang AA**. Sickly sweet: challenges in diagnosing dysglycemia in a patient with sickle cell trait (SCT). Resilience & Grit: Pursuing Organizational Change & Preventing Burnout in GIM, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2016 **Chang AA**, Binamira T, Ikeme A, Lee M, Lyttle D, Pinkney M, Stevens D. Improving blood pressure control in a large urban safety net academic center. Generalists Engaged in Population Health: Improving Outcomes and Equity through Research, Education and Patient Care, Society for General Internal Medicine Annual Meeting, Hollywood, FL
- 2016 Williams D, **Chang AA**. Not your garden variety drug reaction: a case report. Society of Hospital Medicine Annual Meeting, San Diego, CA
- 2015 Williams D, **Chang AA**. Not your garden variety drug reaction: a case report. Poster Competition, New York Chapter of the American College of Physicians, Syracuse, NY
- 2015 Lee MS, **Chang AA**, Ikeme A, Lyttle D, Pinkney M. RN hypertension face to face

- touches. Quality Fair, Kings County Hospital, Brooklyn, NY
- 2014 Levine D, Spencer R, Greene R, **Chang AA**. Tertiary LGV diagnosis after fistulotomy: under-screened, under-diagnosed, and under-treated. Building the Bridges of Generalism: Partnering to Improve Health, Society of General Internal Medicine Annual Meeting, San Diego, CA
- 2013 Levine D, **Chang AA**. Red herring syncope and a bit of extra storage: a novel allelic form of Gaucher Disease. Celebrating Generalism: Leading Innovation and Change, Society of General Internal Medicine Annual Meeting, Denver, CO
- 2012 Greene R, Adams J, Zabar S, Caldwell R, Chuang L, Mahowald C, Aliabadi N, **Chang AA**, Cameron J, Lipkin M. A primary care residency's core DNA inserted at program outset to bloom into a tight spiral curriculum. Promoting Generalist Values in Times of Change, Society of General Internal Medicine Annual Meeting, Orlando, FL
- 2012 Selden E, **Chang AA**. Non-operative management of streptococcal hepatic abscess. Promoting Generalist Values in Times of Change, Society of General Internal Medicine Annual Meeting, Orlando, FL
- 2012 Selden E, **Chang AA**. A rare case of hepatosplenic lymphoma: The diagnostic challenge of infection vs malignancy. Promoting Generalist Values in Times of Change, Society of General Internal Medicine Annual Meeting, Orlando, FL
- 2012 Nandiwada DR, **Chang AA**. Plasmapheresis in thyroid storm with multi-organ failure. Promoting Generalist Values in Times of Change, Society of General Internal Medicine Annual Meeting, Orlando, FL
- 2010 George I, **Chang AA**, Newman K. Too Many Cooks in the Kitchen? When a Multi-Disciplinary Approach May Delay Diagnosis. Internal Medicine Meeting, American College of Physicians (ACP) National Conference, Toronto, Ontario, Canada

ORAL PRESENTATIONS / WORKSHOPS

Meeting Presentations

National

- 2024 Fortin AH, **Chang AA**. Increasing emotional intelligence for improved relationship-centered communication. Winter Course 2024 - Caring with Heart: From Self to Society, Academy for Communication in Healthcare (ACH), Richmond, VA
- 2023 **Chang AA**. Fortin AH, Kern D, Mateo M, McNeal T, Rouse T. Communication skills for team leadership. ENRICH 2023 National Conference, Academy for Communication in Healthcare (ACH), Austin, TX
- 2023 Sanft T, **Chang AA**. Reclaiming meaning and reducing burnout by making empathic connections with patients. Internal Medicine Meeting 2023, American College of Physicians (ACP) National Conference, Chicago, IL
- 2022 **Chang AA**, Lee M. Internal Medicine Week. MI bridge to equity: Building trust

- across difference using a simplified transferable motivational interviewing tool. Internal Medicine Week 2022, Academic Internal Medicine (AIM) Association of Program Directors in Internal Medicine (APDIM). Charlotte, NC
- 2022 **Chang AA**, Gilligan T, Harvey A, Jadoon E, McNeal T, Sliwka D. Reframing Conflict and Engaging Effectively. ENRICH 2023 National Conference, Academy for Communication in Healthcare (ACH), Austin, TX
- 2022 **Chang AA**, Fortin AH, Sanft T, Smith RC. Reclaiming meaning and reducing burnout by making empathic connections with patients. Internal Medicine Meeting 2022, American College of Physicians (ACP) National Conference, Chicago, IL
- 2022 Andrews R, Chamberlin K, **Chang AA**, Fortin AH, Ozimek T, Sanft T. Communicating effectively when you don't want to: practical strategies for difficult conversations with patients, staff administrators and other clinicians. Internal Medicine Meeting 2022, American College of Physicians (ACP) National Conference, Chicago, IL
- 2022 **Chang AA**, Bhatraju E, Baron A, Lee MS. MI Bridge to Equity: Building trust across difference using a simplified transferable motivational interviewing tool. Association of Program Directors in Internal Medicine (APDIM) National Conference, Charlotte, NC
- 2021 **Chang AA**, Kirk L, Miller L, O'Neill L, Veasart J. Relationship Centered Communication Skills: Committing to Feedback. ENRICH National Conference, Academy for Communication in Healthcare (ACH) (virtual)
- 2019 Cha H, Oleszak F, Awwad A, Chaudhary H, Dreamer L, Lee MS, **Chang AA**, Stevens DL. Mythbusters! Improving influenza vaccination rates in an urban underserved resident practice using targeted educational intervention. Courage to Lead: Equity, Engagement, and Advocacy in Turbulent Times, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2017 Lee M, Lee MS, **Chang AA**, Stevens D. Resident driven Lean process improvement for patient cycle time, improves clinic flow and reduces provider burnout. Resilience & Grit: Pursuing Organizational Change & Preventing Burnout in GIM, Society of General Internal Medicine Annual Meeting, Washington, DC
- 2015 Baron S, **Chang AA**, Bhatraju E, Baron A, Lynn M. Smartphones in our white coats: using apps to improve healthcare. Generalists in Teams: Adding Value to Patient Care, Research and Education, Society of General Internal Medicine Annual Meeting, Toronto, Ontario, Canada
- 2014 Patterson E, Kurland S, Van Metre L, **Chang AA**, Taff J, Fox J, Lipkin M, Hanley K. WAM! Week of addiction medicine: an intensive curriculum for internal medicine-primary care interns. Association for Medical Education and Research in Substance Abuse (AMERSA) 38th National Conference, San Francisco, CA

Local/Regional

- 2022 Lee MS, Kolawole O, Bistoury MJ, Compere R, Delva C, Sadaqat M, McGarvey S,

- Williams N, **Chang A**, Stevens D. When MI saves lives: Motivational interviewing unclogs barriers to COVID vaccine. Cultivating Connections: Moving Forward Together, Society of General Internal Medicine - Mid-Atlantic Region Meeting (virtual)
- 2022 Syracuse B, Goldhill S, Xiong P, Srinivasan V, Williams N, **Chang A**, McGarvey S, Stevens D, Lee MS. If you build it, will they come? Storytelling and a standardized educational tool increase primary care connections to community health workers. Cultivating Connections: Moving Forward Together, Society of General Internal Medicine - Mid-Atlantic Region Meeting (virtual)
- 2014 **Chang AA**, Cartmill K, Tang A, Adams J, Steinberg S, Tsui C, Davidson P, Zabar S. "Who's on my Team?" A practice-based learning team building workshop of residents and staff. Ambulatory Care Symposium: Team Based Care, Greater New York Hospital Association, New York, NY

Grand Rounds Presentations

- Sept 2022 **Chang AA**, Lee MS, Dreamer L, McGarvey S. MI bridge to mentorship: Building self-efficacy across difference with a simplified motivational interviewing tool. Grand Rounds, Department of Graduate Medical Education (GME), SUNY Downstate Health Sciences University, Brooklyn, NY
- Feb 2021 **Chang AA**. A patient-centered approach to outpatient hypertension management. Grand Rounds, Department of Neurology, SUNY Downstate Health Sciences University, Brooklyn, NY
- Sept 2020 **Chang AA**. Health disparities and the social determinants of health: a tale of two healthcare systems. Grand Rounds, Department of Neurology, SUNY Downstate Health Sciences University, Brooklyn, NY
- Nov 2017 **Chang AA**. Addressing the social determinants of health. Grand Rounds, Department of Family Medicine, SUNY Downstate Health Sciences University, Brooklyn, NY
- Nov 2017 **Chang AA**. Hypertension guidelines 2017: why you should be an expert. Grand Rounds, Department of Adult Primary Care and Geriatrics, NYC Health + Hospitals/Kings County, Brooklyn, NY
- Feb 2015 **Chang AA**. Accountable care organizations. Grand Rounds, Department of Adult Primary Care and Geriatrics, NYC Health + Hospitals/Kings County, Brooklyn, NY

ADDITIONAL LANGUAGES

Spanish, Mandarin Chinese

REFERENCES

Available upon request.