

BRET L. HICKEN, PHD, MSPH
 VA Salt Lake City Health Care System
 500 Foothill Blvd (182). • SLC, UT 84148
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 Email: bret.hicken@va.gov

EDUCATION

PhD, Clinical/Medical Psychology	2003
University of Alabama at Birmingham, Birmingham AL	
Dissertation: Genetic testing for hemochromatosis: Attitudes, interest, and outcomes	
Advisor: Diane Tucker, PhD	
MSPH, Health Outcomes/Health Policy	2003
University of Alabama at Birmingham, Birmingham AL	
MA, Clinical/Medical Psychology	1999
University of Alabama at Birmingham, Birmingham AL	
Thesis: Effect of genetic risk information on preventive and screening behaviors	
Advisor: Diane Tucker, PhD	
BS, Psychology	1995
University of Utah, Salt Lake City UT	
Minors: Spanish and Gerontology	

CURRENT EXPERIENCE

Geriatric Domain Lead	5/2014 – Present
Veterans Rural Health Resource Center-SLC	Salt Lake City, UT
<ul style="list-style-type: none"> • Oversee an annual portfolio of clinical pilots, program evaluations, and practice disseminations. • Manage the work of six Geriatric Domain staff. • Conduct qualitative and quantitative analyses to identify veteran needs and preferences. Evaluate the effectiveness of policies and programs in addressing identified needs. • Provide scientific and technical guidance to local and national organizations on design and evaluation of programs and analyses related to aging and veteran health. • Prepare papers, reports, and other publications to communicate program outcomes with implications for policy. Deliver presentations on Domain projects and aging topics to local and national audiences. • Develop relationships with local and national partners to encourage collaboration on programs to address rural veterans' needs. 	
Staff Psychologist	6/2007 – Present
George E. Wahlen Department of Veterans Affairs Medical Center	Salt Lake City, UT
<ul style="list-style-type: none"> • Provide assessment, treatment, and consultation to staff and patients for psychological and cognitive problems. 	

- Supervise psychology interns and post-doctoral fellows.
- Provide training for medical and allied health professionals
- Conduct seminars, lectures, and discussions for staff, trainees, and national audiences.
- Developed a psychology treatment model for a local VA home care program. Designed the outcomes measurement plan and reporting templates.
- Designed and evaluated the effectiveness of clinical pilots on patient outcomes.

Clinical Assistant Professor

Department of Counseling Psychology, University of Utah

8/2008 – Present

Salt Lake City, UT

- Supervise graduate students during clinical practica at the VA.
- Participate in dissertation committees for projects focused on issues related to rural veterans.
- Guest instructor for graduate level classes.

PREVIOUS EXPERIENCE

Health Science Specialist

Veterans Rural Health Resource Center-Western Region

11/2009 – 05/2014

Salt Lake City, UT

- Conducted qualitative and quantitative analyses to assess veteran needs. Evaluated the effectiveness of policies and programs in addressing identified needs.
- Prepared papers, reports, and other publications to communicate program outcomes with implications for policy. Delivered presentations to local and national audiences.
- Completed a summative evaluation of the effectiveness of the three national Veterans Rural Health Resource Centers.

Acting Deputy Director

Veterans Rural Health Resource Center-Western Region

11/2012 – 04/2013

Salt Lake City, UT

- Served as acting deputy director during temporary absence of Center director. Provided oversight and direction of all Center activities, supervision of junior staff under direction of acting director. Coordinated and led staff meetings, regular reporting to VA Central Office, and development of FY14 portfolio.

Research Analyst

SelectHealth

8/2005 – 12/2010

West Valley City, UT

- Developed evidence-based evaluations of medical treatments and technologies to inform coverage policies and decisions regarding appeals, individual cases, and other clinical decisions.
- Provided recommendations to corporate departments to inform decisions about medical interventions/technologies.
- Designed a quality improvement project to implement and evaluate an Intranet portal for medical policies.
- Developed Excel spreadsheets, and Word templates, and Access databases to support and automate technology reviews and updates.
- Wrote six in-depth technology evaluation reports every six weeks.

Research Fellow**8/2003 –8/2005****George E. Wahlen Department of Veterans Affairs Medical Center****Salt Lake City, UT**

- Designed and implemented a research protocol to describe clinical processes for evaluating medical decision-making capacity.
- Conducted a formative evaluation of a national expansion to VA's electronic medical record.
- Taught seminars to staff and trainees. Presented at local and national meetings on clinical and research topics.
- Provided cognitive assessment and individual psychotherapy for veterans.

GROUPS/COMMITTEES

VA Psychology Training Council Model Curriculum Committee **2015 – Present**

- Develop and review online training curricula for psychology trainees in the VA system.
- Survey users about training needs and the effectiveness of educational modules.

Co-Convener, Rural Aging Interest Group, Gerontological Society of America **2015 – Present**

- Organize an annual meeting for multinational interdisciplinary group membership.
- Organize symposia submissions to the annual Gerontological Society of America conference.

VA Psychology Training Council Rural/Small Training Programs Workgroup **2009 – Present**

- Develop policy recommendations for VA Psychology Training Council related to mental health training for VA psychologists working in rural areas.
- Develop curriculum on rural psychology for dissemination to VA psychology training programs.

Advisory Panel, American Bar Association and American Psychological Association **2007 – 2008**

- Consulted on development of national guidelines for assessing mental capacities; published in *Assessment of Older Adults with Diminished Capacity: A Handbook for Psychologists*.

Ethical, Legal, and Social Issues Committee, National Institutes of Health **2000 – 2002**

- Participated on an international committee to develop a measurement plan to evaluate the impact of genetic screening on patient outcomes as part of the NHLBI-sponsored Hemochromatosis/Iron Overload Screening Study.
- Developed the study design, surveys and questionnaires, and analysis plan for the psychosocial portions of project.

LICENSES HELD

Utah Psychologist

License #: 284097-2501

Effective Date: 5/10/2007

GRANTS

Department of Veterans Affairs**2015**

Hicken-1

Role: Co-PI

Title: National Dissemination for COVER to COVER: Connecting Older Veterans (Especially Rural). to Community or Veteran Eligible Resources

Amount: \$846,034

Department of Veterans Affairs

2015

Role: PI

Title: Geriatric Mental Health Care for Rural Veterans

Amount: \$263,754

Department of Veterans Affairs

2014

Role: Co-PI

Title: Rural Veterans Community Partnership Evaluation

Amount: \$134,971

Department of Veterans Affairs

2014

Role: PI

Title: Rural Geriatric Veteran Sourcebook

Amount: \$128,963

Department of Veterans Affairs

2013

Role: PI

Title: Veterans Community Partnership and Rural Veterans Outreach Program Collaboration

Amount: \$180,990

Department of Veterans Affairs

2012

Role: PI

Title: RVO Evaluation

Amount: \$47,261

Department of Veterans Affairs, Geriatrics and Extended Care

2009

Role: Co-PI

Title: Web Support for Caregivers of Rural Elderly Veterans with Dementia

Amount: \$368,180

Department of Veterans Affairs

2004

Role: Local PI

Title: VA MI-Plus: Web-Enhanced Guideline Implementation for Post MI CBOC Patients

Amount: \$2,500

Western Institute of Biomedical Research

2004

Role: PI

Title: Decisional Abilities in Primary Care Patients: Pilot Study

Amount: \$30,000

PUBLICATIONS

Parry KJ, Hicken BL, Morgan J, & Rupper R (In Press). COVER to COVER: Connecting Older Veterans (Especially Rural) to Community or Veteran Eligible Resources. Federal Practitioner.

Hicken BL, Daniel C, Luptak M, Grant M, Kilian S, & Rupper R (In Press). Supporting Caregivers of Rural Veterans Electronically (SCORE). Journal of Rural Health.

Zheng R, **Hicken BL**, Luptak M, Daniel CM, Grant M, & Rupper R (2016). Digital technology and caregiver training for older persons: Cognitive and affective perspectives. Journal of Educational Gerontology. 42(8):540-550.

Wright P, Malcolm C, Rupper R, & **Hicken B** (2015). The VA Caregiver Support Line: A gateway of support for caregivers of veterans. The Journal of Gerontological Social Work. 58(4): 386-98.

Call VRA, Erickson LD, Dailey NK, **Hicken BL**, Rupper R, Yorgason JB, & Bair B. (2015). Attitudes toward telemedicine in urban, rural, and highly rural communities. Telemedicine and E-Health. 21(8): 644-51.

Nelson RE, **Hicken B**, Cai B, Dahal A, West A, & Rupper R. (2014). Utilization of travel reimbursement in the Veterans Health Administration. The Journal of Rural Health. 30(2): 128-38.

Zheng RZ, Daniel CM, Hill RD, Luptak M, **Hicken BL**, Grant, M, & Rupper R. (2013). The effects of high and low technologies on emotional support for caregivers: An exploratory study. International Journal of Cyber Behavior, Psychology and Learning. 3(3): 34-46.

Juretic M, Hill R, **Hicken B**, Luptak M, Rupper R, & Bair B. (2012). Predictors of attrition in older users of a home-based monitoring and health information delivery system. Telemedicine and e-Health. 18(9): 709-712.

Daniel C, Hill RD, Rupper R, Luptak M, Zheng R, & **Hicken B**. (2011). Reaching out to caregivers of veterans with dementia. Federal Practitioner. 28(11):43-47.

Nelson RE, **Hicken B**, West A, & Rupper R. (2011). The effect of increased travel reimbursement rates on health care utilization in the VA. The Journal of Rural Health. 28(2): 192-201.

Oderda L, Holman C, Nichols B, Rupper R, Bair B, Hoffman, M, & **Hicken B**. (2011). Pharmacist-managed telephone clinic review of anti-dementia medication effectiveness. Consultant Pharmacist. 26(4): 264-273.

Hill RD, **Hicken B**, Rupper R, Dailey, N, Peterson, C, & Bair BD. (2010). A review of Veterans Health Administration telemedicine interventions. American Journal of Managed Care, 16(12 Suppl HIT): e302-e310.

Hicken BL & Plowhead A (2010). A model for home-based psychology from the Veterans Health Administration. Professional Psychology: Research and Practice. 41(4): 340-346.

Luptak M, Dailey, NK, Juretic M, Rupper R, Hill R, **Hicken B**, & Bair B. (2010). The Care Coordination Home Telehealth (CCHT). rural demonstration project: A symptom-based approach for serving older veterans in remote geographical settings. Rural and Remote Health. 10(2). (Epub).

Karel MJ, Moye J, **Hicken B**, & Gurrera RJ. (2010). Reasoning in the capacity to make medical decisions: The consideration of values. The Journal of Clinical Ethics. 21(1): 58-71.

Noyes BB, Hill RD, **Hicken BL**, Luptak M, Rupper R, Dailey NK, & Bair BD. (2010). The role of grief in dementia caregiving. American Journal of Alzheimer's Disease Other Dementias. 25(1): 9-17.

Rupper RW, Dailey NK, Hill RD, Luptak M, **Hicken BL**, Noyes B, Juretic M, & Bair BD. (2008). Reaching out to aging veterans in rural areas: Innovative use of telehealth and care coordination. Federal Practitioner. 25(5): 21-24.

Moye J, Karel MJ, Edelstein B, **Hicken B**, Armesto JC, & Gurrera RJ. (2007). Assessment of capacity to consent to treatment: Current research, the "ACCT" approach, future directions. Clinical Gerontologist. 31(3): 37-66.

Kinney AY, **Hicken B**, Simonsen SE, Venne V, Lowstuter K, Balzotti J, & Burt RW. (2007). Colorectal cancer surveillance behaviors among members of typical and attenuated FAP families. American Journal of Gastroenterology. 102(1): 153-62.

Weir CR, **Hicken BL**, Nebeker JR, Campo R, Drews F, & Lebar B. (2007). A cognitive task analysis of information management strategies in a computerized provider order entry environment. Journal of the American Medical Informatics Association. 14(1): 65-75.

Weir CR, **Hicken BL**, Rappaport HS, & Nebeker JR. (2006). Crossing the quality chasm: the role of information technology departments. American Journal of Medical Quality. 21(6): 382-93.

Hicken BL, Foshee, A, & Tucker DC. (2005). Perceptions and attitudes about *HFE* genotyping among college-age adults. Journal of Genetic Counseling. 14(6): 465-72.

Putzke JD, Barrett JJ, & **Hicken BL**. (2004). Pain following spinal cord injury: Literature review, future directions, and automating outcomes research. Psychosocial Spinal Cord Injury Process. 17(4): 273-280.

Hicken BL, Barton JC, Calhoun DA, & Tucker DC. (2004). Attitudes about and psychosocial outcomes of *HFE* genotyping for hemochromatosis. Genetic Testing. 8(2): 90-97.

Hicken BL, Calhoun DA, & Tucker DC. (2003). Genetic testing for hemochromatosis: Attitudes and acceptability among young and older adults. Genetic Testing: 7(3): 235-239.

Hicken BL, Tucker DC, & Barton JC. (2003). Patient compliance with therapeutic phlebotomy for hemochromatosis. American Journal of Gastroenterology. 98(9): 2072-2077.

Hicken BL, Arguedas MR, Abrams GA, & Fallon MB. (2003). Hepatic venous pressure gradient measurements to assess response to primary prophylaxis in patients with cirrhosis: a decision analytic study. Alimentary Pharmacology & Therapeutics. 17(1): 145-53.

Putzke JD, **Hicken B**, & Richards JS. (2002). Race: Predictor versus proxy variable? Outcomes following spinal cord injury. Archives of Physical Medicine and Rehabilitation. 83(11): 1603-11.

Putzke JD, Richards JS, **Hicken B**, & DeVivo, MJ. (2002). Interference due to pain following spinal cord injury: Important predictors and impact on quality of life. Pain. 100(3): 231-42.

Putzke JD, Richards JS, **Hicken BL**, Ness TJ, Kezar L, & DeVivo M. (2002). Pain classification following spinal cord injury: the utility of verbal descriptors. Spinal Cord. 40(3): 118-27.

Hicken BL & Tucker DC. (2002). Impact of Genetic risk feedback: Perceived risk and motivation for health protective behaviors. Psychology, Health & Medicine. 7(1): 25-36.

Putzke JD, Richards JS, **Hicken B**, & DeVivo MJ. (2002). Predictors of life satisfaction: A spinal cord injury cohort study. Archives of Physical Medicine and Rehabilitation. 83(4): 555-561.

Elliott TR, Kurylo M, Chen Y, & **Hicken B**. (2002). Alcohol abuse history and adjustment following spinal cord injury. Rehabilitation Psychology. 47(3): 278-290.

Richards JS, **Hicken B**, Putzke JD, Ness TJ, Kezar L. (2002). Reliability characteristics of the Donovan spinal cord injury pain classification system. Archives of Physical Medicine and Rehabilitation. 83(9): 1290-1294.

Putzke JD, Richards JS, **Hicken B**, & Ness TJ. (2002). Long-term use of gabapentin for treatment of pain following traumatic spinal cord injury. The Clinical Journal of Pain. 18(2): 116-121.

Hicken B, Putzke JD, Novack T, Sherer M, & Richards, JS. (2002). Life satisfaction following spinal cord and traumatic brain injury: A comparative study. Journal of Rehabilitation Research and Development. 39(3): 359-366.

Owen JE, Klapow JC, **Hicken B**, & Tucker DC. (2001). Psychosocial interventions for cancer patients: Review of outcomes using a three-dimensional model. Psycho-Oncology. 10(3): 218-30.

Hicken BL, Putzke JD, & Richards JS. (2001). Bladder management and quality of life after spinal cord injury. American Journal of Physical Medicine and Rehabilitation. 80(12): 916-22.

BOOK CHAPTERS

Hicken BL, Smith D, Luptak M & Hill RD. (2013). Health and aging in rural America. In: Warren J & Smalley B, editors. Rural Public Health: Best Practices and Preventive Models. New York, NY: Springer Publishing.

Daniel C, Hill R, Luptak M, **Hicken B**, Zheng R, & Rupper R. (2012). Using technology to reach caregivers of veterans with dementia. In: Zheng R, Hill R, & Gardner M, editors. Engaging Older Adults with Modern Technology: Internet Use & Information Access Need. Hershey, PA: IGI Global.

Hicken BL, Plowhead A, & Gibson W. (2010). Values, validity, and ethical angst: Assessment of mental capacity in older adults. In: Pachana NA, Laidlaw K, & Knight B, editors. Casebook in Clinical Geropsychology: International Perspectives on Practice; Oxford: Oxford University Press.

Hicken BL, Putzke JD, & Richards JS. (2002). Classification of pain following spinal cord injury: Literature review and future directions. In: Burchiel KJ, Yezierski YP, editors. Spinal Cord Injury Pain: Assessment, Mechanisms, and Management; Progress in Pain Research and Management, Vol 23; Seattle: IASP Press.

REPORTS

Child C, **Hicken B**, & Ward C. (2015). Evaluation of the Veteran Community Partnerships initiative: Final report. Prepared for the VHA Office of Geriatrics and Extended Care.

Daniel C, **Hicken B**, & Cohn-Oswald L. (2014). Increasing access to mental health specialty care for rural, older veterans: Needs assessment report. Prepared for the VHA Office of Rural Health.

Hicken B, Turner C, Cohn-Oswald L, & Dailey N. (2013). Rural Veteran Outreach program evaluation: Final report. Prepared for the VHA Office of Rural Health.

Hicken B & Bair B. (2012). Report on the evaluation of Veterans Rural Health Resource Centers. Prepared for the VA Secretary's Rural Health Advisory Committee.

Hicken B, Rupper R, Henry M, & Turner C. (2012). Collaborative training model for community agencies: Needs assessment report. Prepared for the VHA Office of Rural Health.

Weir C, Nebeker J, & Hicken B. (2005). Evaluation of Care Management Software. VA National Office of Chief Information Office Internal Report.

AUDIO-VISUAL MEDIA – INSTRUCTIONAL DVDS

Bodily C (Executive Producer).; Butler J, Hammers D, **Hicken B**, Manley N, Cowan AN, Palazzalo K, Bodily C, Christensen C, Mulligan S, Hoenig K (Planning Committee). (2014). MoCA: A brief assessment of cognition [Full-length DVD]. United States: Veterans Health Administration.

Stephan S (Director/Producer).; Turner C (Executive Producer).; French R (Executive Producer).; DeBoer C (Writer).; Rupper R, Bair B, Dailey N, Luptak M, Peterson C, Spaulding G, Hill, R, & **Hicken B** (VA Investigative Team & Co-writers—uncredited). (2010). Information and support for in-home dementia caregivers [Full-length DVD]. United States: Veterans Health Administration Office of Rural Health.

PRESENTATIONS AT PROFESSIONAL MEETINGS

Hicken B, Luptak M, Daniel C, Parry K, Grant M, Rupper R (2016). Support for Caregivers of Rural Veterans with Dementia. Oral Presentation at the Gerontological Society of America 69th Annual Scientific Meeting. New Orleans, LA.

Morgan J, Hicken B, Parry K, & Rupper R. (March 2016). Connecting Rural Aging Veterans to VA Benefits. Poster presentation at the American Society on Aging 2016 Aging in America Conference. Washington, DC.

Hicken BL, Call V, Kawazaki L, Mirk A, & Davagnino J. (November 2015). Aging and veteran health care in rural America: Innovative models of care delivery. Symposium at the Gerontological Society of America 68th Annual Scientific Meeting. Orlando, FL.

Hicken B. (July 2015). Partnering to serve: Supporting aging in place in rural veterans. Oral presentation at the 2015 Healthy Aging Summit. Washington, DC.

Turner C & Hicken B (March 2015). Information and Support for In-home Dementia Caregivers – A Resource for Rural Caregivers. Poster presentation at the American Society on Aging 2015 Aging in America Conference, Chicago, IL.

Luptak M, Grant M, Hicken B, Daniel C, Zheng R, & Rupper R (January 2015). Maximizing Support for Family Caregivers of Aging Veterans: A Role for Social Work Care Managers and In-home Digital Technology. Poster presentation at the Society for Social Work and Research 19th Annual Conference, New Orleans, LA.

Hicken B, Rupper R, Shay K, Sullivan G, & Turner C (November 2014). Community-Based Partnerships to Support Aging in Place for Rural Veterans. Poster presentation at the Gerontological Society of America 67th Annual Scientific Meeting, Washington DC.

Daniel C, Freytes I, Osmani T, **Hicken B**, Luptak M, Grant M, & Rupper R (November 2014). Lessons Learned: Recommendations for In-home Caregiver Support Interventions. Poster presentation at the Gerontological Society of America 67th Annual Scientific Meeting, Washington DC.

Hicken B, Daniel C, Rupper R, Luptak M, Grant M, Hill R, & Zheng R (November 2014). An Analysis of Remote Support Modalities for Caregivers of Veterans with Dementia. Poster presentation at the Gerontological Society of America 67th Annual Scientific Meeting, Washington DC.

Morgan M & **Hicken B** (September 2014). Utah's ADRCs: Building Community Partnerships with the VA. Oral presentation at the 30th National Home and Community Based Services Conference, Washington, DC.

Call V, **Hicken B**, & Dailey N (November 2013). Attitudes Toward Telehealth Use Among Older Residents in Urban, Rural, and Highly Rural Communities. Oral presentation at the (66th Annual Scientific Meeting of the Gerontological Society of America. New Orleans, LA.

Rupper R, **Hicken B**, Daniel C, & Nebeker J (November 2013). Connecting and Coordinating with Rural Community Partners to Care for Older Veterans. Oral presentation at the (66th Annual Scientific Meeting of the Gerontological Society of America. New Orleans, LA.

Hicken B, Morgan J, Rupper R, & Henry M (November 2013). Connecting Rural Veterans to Aging and Disability Resource Centers for Options Counseling. Poster presentation at the (66th Annual Scientific Meeting of the Gerontological Society of America. New Orleans, LA.

Morgan M & **Hicken B** (September 2013). Reaching Rural Veterans: A Partnership Model to Connect Rural Veterans with Aging and Disability Resource Centers for Options Counseling. Oral presentation at the 29th National Home and Community Based Services Conference, Washington, DC.

Dailey N, Turner C, & **Hicken, B** (May, 2013). Reaching Rural Veterans: The U.S. Department of Veterans Affairs (VA). Rural Veteran Outreach Program. Oral presentation at the 37th Annual Conference of the National Rural Health Association, Louisville, KY.

Dailey N, Turner C, & **Hicken, B** (March, 2013). Reaching Rural Veterans: The U.S. Department of Veterans Affairs (VA). Rural Veteran Outreach Program. Oral presentation at the 27th NW Regional Rural Health Conference, Spokane, WA.

Hicken B (September, 2012). Assessing Mental Capacity in Older Adults at the End of Life. Oral presentation at the 10th Annual Rocky Mountain Geriatrics Conference, Salt Lake City, UT.

Luptak M, **Hicken B**, Daniel C, Hill R, Zheng R, Grant M, Eagar K, & Rupper R (November, 2012). Using Technology to Support Family-Centered Care for Veterans with Dementia. Poster presentation at the (65th Annual Scientific Meeting of the Gerontological Society of America. San Diego, CA.

Luptak M, **Hicken B**, Daniel C, Hill R, Zheng R, & Rupper R (November, 2011). Recruiting Family Caregivers in Rural America: Challenges and Lessons Learned. Poster presentation at the 64th Annual Scientific Meeting of the Gerontological Society of America. Boston, MA.

Daniel C, **Hicken B**, Grant M, Luptak M, Hill R, & Rupper R. (November 2011). Caregivers of Veterans with Dementia: Accessing Services. Poster presentation at the 64th Annual Scientific Meeting of the Gerontological Society of America. Boston, MA.

Rupper R, Daniel C, Luptak M, Hill R, Zheng R, Grant M, Moreno C, & **Hicken B** (April 2011). In-Home Support of Caregivers of Veterans with Dementia. Poster presentation at the Veterans Affairs Geriatrics and Extended Care Leadership Conference. Nashville, TN.

Luptak M. **Hicken B**, Hill RD, Rupper R. (November, 2010). An Empirical Review of VA Telemedicine Interventions. Oral presentation at the 63rd Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.

Hicken B (October, 2010). An Overview of VA Services for Older Adults. Oral presentation at the 2010 Utah Aging Alliance Fall Conference, Salt Lake City, UT.

Hicken B & Hillis, S (September, 2010). VA 101 Significant developments in VA organizational history. Oral presentation at the Rural Health Professions Institute, Johnson City, TN.

Hicken B (September, 2010). VA 101 Rural Veteran Healthcare: Emerging Strategies. Oral presentation at the Rural Health Professions Institute, Johnson City, TN.

Hicken B & Casey, R (September, 2010). Rural Veteran Homelessness. Oral presentation at the E-RANGE Conference, Salt Lake City, UT.

Luptak M & **Hicken B** (July, 2010). Reaching Rural Caregivers. Oral presentation at the 2010 Supporting Veterans At Home-Caring for Those Who Care Conference, Crystal City, VA.

Hicken B (May, 2010). Mental Health Care for Rural Veterans. Oral presentation at the 2010 Improving Transitions in Care through Collaborations Conference, Chicago, IL.

Hill R, **Hicken B**, Rupper R, Luptak M, Dailey N, & Bair B (May 2010). A Review of VHA Telemedicine Interventions: Guidelines and Implications for Practice. Poster presentation at the 15th Annual International Meeting of the American Telemedicine Association, San Antonio, TX.

Nelson RE, Hill R, **Hicken B**, Nordberg B, Rupper R. (May, 2010). Effect of Increased Travel Reimbursement Rates on Health Care Utilization in the VA. Oral Presentation at the HSR&D Rural Health Conference, Portland ME.

Hicken B, Rupper R, Holman, C, Oderda L, Bair B (April, 2010). Collaborative Review of Anti-Dementia Medication Effectiveness. Poster presentation at the 2010 HSR&D Field-Based Meeting on Mental Health and Substance Use Disorders. Little Rock, AR.

Luptak M, Juretic, M, Hill R, Dailey, NK, Rupper R, **Hicken B**, Bair B. (November, 2009). Meeting the healthcare needs of older veterans in rural areas: The Elko Demonstration Project, Poster presentation at the 62nd Annual Scientific Meeting of the Gerontological Society of America, Atlanta, GA.

Hicken B, Dixon, L, Kithas, P, Bair B. (November, 2009). Collaborative dementia treatment monitoring program in Home Based Primary Care. Poster presentation at the 62nd Annual Scientific Meeting of the Gerontological Society of America, Atlanta, GA.

Hill R, Luptak M, Rupper R, Dailey N, **Hicken B**, Juretic M, & Bair B (April 2009). Telehealth Strategies for Continuing Health Care Needs of Older Rural Veterans. Poster presentation at the 14th Annual International Meeting of the American Telemedicine Association, Las Vegas, NV.

Hicken BL, Luptak M, Dailey, N, Rupper R, Hill R, Noyes, B, Bair B, Juretic, M. (November, 2008). Home on the range: Using residence-based telehealth to bridge healthcare access gaps and promote resilience in rural, older veterans. Poster presentation at the 61st Annual Scientific Meeting of the Gerontological Society of America, Washington, DC.

Hicken BL, Nebeker, J, & Weir CR. (February, 2004). Crossing the IT chasm: Strategies for organizing and utilizing IT in medical settings. Oral presentation at the Utah Health Services Research Conference, Salt Lake City, UT.

Hicken BL, Calhoun, DA, & Tucker DC. (March, 2003). Genetic testing for hemochromatosis: Attitudes and acceptability among young and older adults. Oral presentation at the Annual meeting of the Society of Behavioral Medicine, Salt Lake City, UT.

Hicken BL, Calhoun, DA, Barton, JC, & Tucker DC. (March, 2003). Attitudes about and psychosocial outcomes of HFE testing for hemochromatosis. Poster presented at the meeting of Annual the Society of Behavioral Medicine, Salt Lake City, UT.

Hicken BL, Nabell, L, Tucker DC, & Acton, R. (March, 2001). Outcomes of genetic counseling for breast cancer risk. Poster presented at the Annual meeting of the American Psychosomatic Society, Monterey, CA.

Hicken BL, Putzke JD, & Richards, JS. (March, 2001). Incontinence and adjustment post-spinal cord injury. Poster presented at the Annual meeting of the Society of Behavioral Medicine, Seattle WA.

Hicken BL. and Tucker DC. (October, 1999). The effect of genetic risk information on preventive and screening behaviors. Poster presented at the meeting of the Pan American Congress on Psychosocial Oncology, New York, NY

Owen, JE.; Klapow, JC.; **Hicken B**, and Tucker DC. (March, 1999). Assessment of psychosocial interventions with cancer patients: A three-dimensional measurement model. Poster presented at the meeting of the Society of Behavioral Medicine, San Diego, CA.

TEACHING/STUDENT ADVISING

Lecturer, Post-Doctoral Psychology Seminar Series George E. Wahlen Department of Veterans Affairs Medical Center Salt Lake City, UT	2007 – Present
Lecturer, Psychology Seminar Series George E. Wahlen Department of Veterans Affairs Medical Center Salt Lake City, UT	2007 – Present
Lecturer, GRECC Satellite Program George E. Wahlen Department of Veterans Affairs Medical Center Salt Lake City, UT	2003 – 2005
Adjunct Professor, Department of Psychology Westminster College Salt Lake City, UT Undergraduate courses taught: Introduction to Psychology	2005

Instructor, Department of Psychology

University of Alabama at Birmingham, Birmingham, AL
Undergraduate courses taught: Medical Psychology, Research Methods, Statistics

Doctoral Dissertation Committee

2009 – 2010

Meghan Juretic, doctoral dissertation committee

Clinical advisor

2007 – Present

Special Fellowship in Geropsychology, George E. Wahlen Department of Veterans Affairs Medical Center, Salt Lake City, UT.

Clinical advisor

2013 – Present

Postdoctoral Fellowship in Integrated Primary Care Health Psychology, George E. Wahlen Department of Veterans Affairs Medical Center, Salt Lake City, UT.

SUPERVISION/TRAINING (2014-Present)

Predoctoral Psychology Interns

Nina Tilka, Rosmead School of Psychology
Dhannia Torres-Rincon, Arizona State University
Megan Obert, University of North Dakota
Tracy Brown, Brigham Young University
Melissa Garner-Seattle Pacific University
Elizabeth Hirschhorn, Catholic University of America
Bryan Jensen, Virginia Commonwealth University
Travis Nichols, Penn State
Florence Wang, Palo Alto University
Joseph Wanzek, Utah State University
Lauren Greenberg, Baylor University
Stephen Trapp, Virginia Commonwealth University
Tara Emrani, Palo Alto University & Stanford University
Morgan McGillicuddy, University of Maine
Theron Liddell, Arizona State University
Sara Owen, University of Utah

Postdoctoral Psychology Fellows

Erin Kube, Arizona State University
Bryan Jensen, Virginia Commonwealth University
Joseph Wanzek, Utah State University
Lauren Greenberg, Baylor University
Lindsay Wilson-Barlow, Texas Tech University
Ariel Neikrug, University of California, San Diego
Jennifer Peterson, Idaho State University

ACADEMIC AWARDS/HONORS

- Meritorious Student Paper, Society of Behavioral Medicine, Salt Lake City, UT, 2003
- Recipient, Merit Fellowship, Graduate School, University of Alabama, Birmingham, 1999

- Recipient, Academic Fellowship, Graduate School, University of Alabama, Birmingham, 1998
- Graduated Cum Laude, University of Utah, 1995
- Member, Phi Beta Kappa Honor Society, 1995

MEMBERSHIPS

Gerontological Society of America, 2009

ADDITIONAL LANGUAGES SPOKEN

Spanish